My Lemonade Day! FAQ

WHAT IS MY LEMONADE DAY?

My Lemonade Day is a new and exciting digital app experience that takes the Lemonade Day curriculum to the next level! The My Lemonade Day app takes kids on an entrepreneurial journey, teaching them everything they need to know to open their very own business - a lemonade stand.

WHAT IS AN APPROPRIATE AGE FOR A MY LEMONADE DAY USER?

My Lemonade Day is available to youth of all ages; however it is targeted to youth in grades 3 – 5. While the lessons can be completed without adult assistance, the guidance of a parent, mentor, or caring adult can provide additional support in the learning process. Youth must be registered by a parent or mentor with a valid email address.

WHAT IS THE DEFINITION OF A MENTOR?

Mentors can be parents, guardians, siblings, teachers, youth organization leaders, family friends or grandparents. Any caring adult can help lead a child through the Lemonade Day lessons.

WHAT IS INCLUDED IN THE ONLINE CONTENT AND CURRICULUM?

Within the My Lemonade Day app, there are 4 Modules and 21 Lessons. Lessons include an animated Lemmy Explains video series, interactive inapp tasks, slideshows, real-world field trips, budgeting tools, business plan, cash register, completion awards, badges and so much more!

WHAT IS THE TIME COMMITMENT REQUIRED TO COMPLETE MY LEMONADE DAY?

As a self-paced learning journey, youth typically can complete each of the lessons in My Lemonade Day within 5-15 minutes. Through mentorship, we encourage non-screen time with interactive activities and hands-on experiences. For example, the 3rd module, My Stand, will take additional time to complete. It includes real world activities to help youth prepare for their business' event day. In its entirety, the My Lemonade Day app can take youth 1-5 hours to complete. We suggest mentors teach My Lemonade Day in 4 one-hour sessions to create a rich, meaningful experience.

HOW MUCH DOES IT COST TO PARTICIPATE IN LEMONADE DAY?

My Lemonade Day is free to those participating in Lemonade Day cities. Visit <u>lemonadeday.org</u> to find a list of participating cities near you.

WHAT IS THE DEADLINE TO REGISTER?

There is no national deadline for registration; however, there could be registration deadlines in your city so please check your city's Lemonade Day website for more information. Even though there is no specific deadline, we strongly recommend that you register your youth at least a few weeks prior to Lemonade Day to allow them to get the most out of the My Lemonade Day curriculum.

HOW DO I ACCESS MY LEMONADE DAY?

The My Lemonade Day app is available on IOS, Android Devices and Chromebooks (with access to the Google Play store). To get started, first Mentors must register online for Lemonade Day through a participating city's website. Mentors will create a profile and then add their learner(s). Once registered, learners will download the app from the App Store or Google Play store and enter their name and a Mentor Code to get started. Internet access is required for registration and app download but once downloaded, the app can be used offline and syncing will only be required for certain lessons

WHERE CAN I FIND MY MENTOR CODE?

As a mentor, use the email address and the password you created when you registered to login to the Mentor Portal at MyLemonadeDay.org. Above your learner cards/table, you will see your mentor code. It is a combination of the first 3 letters of your last name followed by a number.

WHEN I TRY TO ON-BOARD MY LEARNER, I KEEP GETTING AN ERROR ON MY MENTOR CODE SCREEN.

The learner name must be entered exactly as it appears on the learner card/table. More often than not, the error is not with the mentor code but with the way the learner name has been entered into the app. Please compare the name in the learner table with the name being entered into the app, it is case sensitive. Also, double check that the mentor code is accurate.

HOW DO I RESET MY LEARNER(S) PASSWORD?

Login to your mentor portal at <u>MyLemonadeDay.org</u>. On your learner card, click View More and the Reset Password button.

WHAT DO I DO AS A RETURNING USER?

As a returning users, you can access the My Lemonade Day App using the login you previously created. For step by step instructions, <u>click here</u>.

WHO DO I CONTACT WITH MORE QUESTIONS?

Please email questions to support@lemonadeday.org or reach out to your City Director.

